

BOARD OF CERTIFIED REPORTERS

Meeting Amended Agenda – Thursday, February 6, 2020

Arizona Supreme Court - 1501 West Washington Street

Phoenix, Arizona 85007 - 10:00 A.M. - Conference Room 109

General Inquiries Call: (602) 452-3378 (Certification and Licensing Division Line)

Members of the Public May Attend Meeting in Person

For any item listed on the agenda, the Board may vote to go into Executive Session for advice of counsel and/or to discuss records and information exempt by law or rule from public inspection, pursuant to the Arizona Code of Judicial Administration, Code Section 1-202(C).

CALL TO ORDER..... *Melissa Gonsalves, Chair*

1) REVIEW AND APPROVAL OF MINUTES *Melissa Gonsalves, Chair*

1-A: Review and approval of the regular session minutes for the meeting of December 5, 2019.

2) PENDING COMPLAINTS..... *Division Staff*

2-A: Review, discussion and possible action regarding complaint 19-C001, involving certified court reporter, Toni Gehm.

2-B: Review, discussion and possible action regarding complaint 19-C003, involving certified court reporter, US Legal Support (Arizona), LLC.

2-C Update regarding the status of pending complaints.

3) INITIAL CERTIFICATION AND ELIGIBILITY..... *Division Staff*

3-A: Review, discussion and possible action regarding pending initial certification applications for the following applicants:

- 1. Jan-Marie Glaze*
- 2. Mary Hankins*
- 3. Wilma Weinreich*

4) RENEWAL CERTIFICATION APPLICATIONS..... *Division Staff*

4-A: Review, discussion and possible action regarding pending applications for renewal of certification:

- 1. Allen, Jacquelyn*
- 2. Aquilina, Rhonda*

3. Bachman, Cindy
4. Baker, Jonna
5. Baker, Leisel
6. Bakurza, Deanna
7. Bamford, Benjamin
8. Barbin, Jeri
9. Bata, Kimberly
10. Bauer, Wanda
11. Bemiss, Christine
12. Bingham, Susan
13. Bond, Gary
14. Boyette, Deborah
15. Bradley, Lisa
16. Bradley, Sharon
17. Brodrick, Barbara
18. Burton, Marianne
19. Cantrell, Linda
20. Champion, Vicki
21. Chaney, Lisa
22. Coash, Gerard
23. Donoho, Diane
24. Douglas, Talia
25. Doyle, Jane
26. Eaton, Lee
27. Edgar, Mary
28. Fabok, Glinda
29. Fayette, Diane
30. Felix-Vaca, Sonia
31. Ferguson, Gail
32. Foldy, Leslie
33. Franco, Luz
34. Fritts, Angela
35. Garcia, Anthony
36. Garcia-Hunt, Guillermina
37. Gartner, Vanessa
38. Giffin, Pamela
39. Ginsberg, Laurinda
40. Gonsalves, Melissa
41. Griffin, Judith
42. Hanlon, Deborah
43. Hauck, Janet
44. Henke, Sheryl
45. Hilton, Claudia
46. Hirsch, Cynthia
47. Hoff, Cathy
48. Hubanks, Kayla
49. Hutchinson, April
50. Johnson, Christine
51. Johnson, Judith
52. Johnson, Marta
53. Lagies, Melissa
54. LeMoine, Marylynn
55. Lenschow, Jody
56. Liberato, Roberta
57. Libretti, Terry
58. Lineburg, Cynthia
59. Lobry, Kristyn
60. Lopez, Hilda
61. Mankiewicz, Leopold
62. Marin-Garcia, Lorena
63. Marnell, Jill
64. Masciola, Terry
65. Miccolis, Catherine
66. Miller, Laura
67. Miller, Mark
68. Mobley, Renee
69. Moring, Sandalee
70. O'Donnell, Kathleen
71. Ogle, Rebecca
72. Oglesby, Kelly
73. Olhausen, Kelly
74. Osterode, Robin
75. Ottmar, Julie
76. Palmer, Kelly
77. Palmer, Stacey
78. Pasewark, Helen
79. Platt, Jardene
80. Pulsifer, Lori
81. Reed, Traci
82. Reinhardt, Lori
83. Richards, Gene
84. Ripple, Denice
85. Roesly, Julianne
86. Ross, Colette
87. Salsberry, Theresa
88. Sandor, Deanna
89. Satterlee, S. Annette
90. Schumacher, MaryJo
91. Segundo-Grammer, Penny
92. Seymour, Rosina
93. Silva, Marta
94. Simms, Suzanne
95. Stevenson, Shannon
96. Sullivan, Carolyn
97. Sutton, Doreen

98. Taylor, Catherine
99. Upham, Debra
100. Vanderwalker,
Courtney
101. Voigt, Chelsea

102. White, Christopher
103. Willey, Amanda
104. Wunsch, Kristen
105. Yeager, Hope
106. Zoller, Amy

5) CERTIFICATION AND ELIGIBILITY..... *Division Staff*

5-A: Review, discussion, and possible action regarding request for inactive status from the following applicants:

1. Lisa Kelly
2. Jennifer Pancratz
3. Kimberly Workman
4. Laurie Brinkman

6) ADMINISTRATIVE ISSUES..... *Division Staff*

6-A: Review, discussion and possible action regarding formation of a study group to consider revisions to ACJA § 7-206 concerning continuing education and qualifications for certification.

6-B: Review, discussion, and possible action regarding request for inactive status from Terri Faust.

CALL TO THE PUBLIC..... *Melissa Gonsalves, Chair*

ADJOURNMENT..... *Melissa Gonsalves, Chair*

BOARD OF CERTIFIED REPORTERS
Agenda Summary – Thursday, February 6, 2020

1) REVIEW AND APPROVAL OF MINUTES

1-A: Review and approval of the regular session minutes for the meeting of December 5, 2019.

Attached for the Board's review are the regular session minutes from the Board meeting of December 5, 2019.

BOARD OF CERTIFIED REPORTERS

Agenda Summary – Thursday, February 6, 2020

2) PENDING COMPLAINTS

2-A: Review, discussion and possible action regarding complaint 19-C001, involving certified court reporter, Toni Gehm.

On April 3, 2019, the Division received copies of orders issued by the Court of Appeals, Division One for case *State v. Spriggs*, 1CA-CR-19-0008 and *State v. Moering*, 1CA-CR-18-0822 concerning certified reporter Toni Gehm. The orders detailed Ms. Gehm's failure to file transcripts and addressed Ms. Gehm's failure to timely file extension of time requests.

The Court ordered Ms. Gehm to appear at two Order to Show Cause hearings, where she was provided an opportunity to comply with the Court Orders and file the transcripts within the time frame provided for in the orders. Ms. Gehm failed to do so.

As detailed in the Investigation Summary and Probable Cause Analysis, evidence confirms Ms. Gehm violated the ACJA by disobeying a Court order, failure to timely file transcripts and failure to file extension of time requests with the Court of Appeals, Division One. Therefore, under these facts Allegation 1 is substantiated.

Recommendation:

It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding Toni Gehm has committed the alleged act(s) of misconduct as detailed in the Investigation Summary and Allegation Analysis Report in complaint number 19-C001. It is further recommended that the Board revoke Toni Gehm's certification.

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2) PENDING COMPLAINTS

2-B: Review, discussion and possible action regarding complaint 19-C003, involving certified court reporter, US Legal Support (Arizona), LLC.

Complainant engaged U.S. Legal Support LLC (“U.S. Legal”), a court reporting firm, to provide court reporting services for several depositions, some of which were conducted in Phoenix Arizona. U.S. Legal subsequently contacted an independent certified reporter for many of those cases.

Upon her initial introduction, the certified reporter provided all parties with her business card which contained her individual court reporter rates. Unbeknownst to the certified reporter, U.S. Legal had its own rate schedule which happened to be higher than it then submitted to Complainant. Complainant noted the discrepancy in the rates and complained to U.S. Legal. U.S. Legal ultimately admitted the error and agreed to abide by the rates quoted by the certified reporter.

The Probable Cause Evaluator reviewed the Investigation Summary and determined that probable cause exists that U.S. Legal violated ACJA § 7-206(J)(3).

Recommendation:

It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding U.S. Legal Support has committed the alleged act(s) of misconduct as detailed in the Investigation Summary and Allegation Analysis Report in complaint number 19-C003. It is further recommended that the Board issue a letter of concern.

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2) PENDING COMPLAINTS

2-C: Update regarding the status of pending complaints.

As of February 3, 2020, there are three open complaints, two of which have been presented on this agenda with a dispositive recommendation under agenda items 2A and 2B.

CERTIFIED REPORTER COMPLAINTS COURTOOLS MEASURE 4 AGE OF PENDING CASELOAD Shaded Areas Represent Cases within Time Standard of 22 Months

Age (Months)	Number Cases	Percent	Cumulative Percent
0-4	0	0%	0%
5-9	2	67%	67%
10-14	1	33%	100%
15-19	0	0%	0%
20-22	0	0%	0%
23-35	0	0%	0%
36-50	0	0%	0%
Over 50	0	0%	0%
Total	3	100%	100%

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3) INITIAL CERTIFICATION AND ELIGIBILITY

3-A: Review, discussion and possible action regarding pending initial certification applications for the following applicants:

1. Jan-Marie Glaze applied for initial Standard Court Reporter certification. Ms. Glaze successfully passed the program examination and has submitted a complete application demonstrating that she meets the minimum requirements for standard certification.

The Division recommends approval of initial certified reporter certification for Jan-Marie Glaze with an effective date of February 29, 2020.

2. Mary Hankins applied for initial Standard Court Reporter certification. Ms. Hankins successfully passed the program examination and has submitted a complete application demonstrating that she meets the minimum requirements for standard certification. Ms. Hankins disclosed a 1999 dissolution of marriage and a 2014 civil case.

The Division recommends approval of initial certified reporter certification for Mary Hankins with an effective date of February 29, 2020.

3. Wilma Weinreich applied for initial Standard Court Reporter certification. Ms. Weinreich successfully passed the program examination and has submitted a complete application demonstrating that she meets the minimum requirements for standard certification. Ms. Weinreich previously held Arizona certified reporter certification from August 12, 2014 through February 28, 2018. Ms. Weinreich continued to practice as a certified reporter in Arizona since she was unaware that her certification had expired. Once Ms. Weinreich was aware of her deficiency, she stated that she ceased all certified reporter services in Arizona, retook the exam and submitted her initial application. The Division has not received her fingerprint results.

The Division recommends approval of initial certified reporter certification for Wilma Weinreich with an effective date of on or after February 29, 2020, pending positive confirmation by Division staff of a clean fingerprint result.

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4) RENEWAL CERTIFICATION APPLICATIONS

4-A: Review, discussion and possible action regarding pending applications for renewal of certification:

The following individual certificate holders have submitted applications for renewal of standard certification. The applications are complete, no information has been presented during a background review which is contrary to standard certification being granted and the certificate holders have demonstrated they meet the minimum eligibility requirements for standard certification. It is recommended renewal of standard certification be granted to the following individuals:

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|-----------------------|------------------------------|
| 1. Allen, Jacquelyn | 33. Franco, Luz |
| 2. Aquilina, Rhonda | 34. Fritts, Angela |
| 3. Bachman, Cindy | 35. Garcia, Anthony |
| 4. Baker, Jonna | 36. Garcia-Hunt, Guillermina |
| 5. Baker, Leisel | 37. Gartner, Vanessa |
| 6. Bakurza, Deanna | 38. Giffin, Pamela |
| 7. Bamford, Benjamin | 39. Ginsberg, Laurinda |
| 8. Barbin, Jeri | 40. Gonsalves, Melissa |
| 9. Bata, Kimberly | 41. Griffin, Judith |
| 10. Bauer, Wanda | 42. Hanlon, Deborah |
| 11. Bemiss, Christine | 43. Hauck, Janet |
| 12. Bingham, Susan | 44. Henke, Sheryl |
| 13. Bond, Gary | 45. Hilton, Claudia |
| 14. Boyette, Deborah | 46. Hirsch, Cynthia |
| 15. Bradley, Lisa | 47. Hoff, Cathy |
| 16. Bradley, Sharon | 48. Hubanks, Kayla |
| 17. Brodrick, Barbara | 49. Hutchinson, April |
| 18. Burton, Marianne | 50. Johnson, Christine |
| 19. Cantrell, Linda | 51. Johnson, Judith |
| 20. Champion, Vicki | 52. Johnson, Marta |
| 21. Chaney, Lisa | 53. Lagies, Melissa |
| 22. Coash, Gerard | 54. LeMoine, Marylynn |
| 23. Donoho, Diane | 55. Lenschow, Jody |
| 24. Douglas, Talia | 56. Liberato, Roberta |
| 25. Doyle, Jane | 57. Libretti, Terry |
| 26. Eaton, Lee | 58. Lineburg, Cynthia |
| 27. Edgar, Mary | 59. Lobry, Kristyn |
| 28. Fabok, Glinda | 60. Lopez, Hilda |
| 29. Fayette, Diane | 61. Mankiewicz, Leopold |
| 30. Felix-Vaca, Sonia | 62. Marin-Garcia, Lorena |
| 31. Ferguson, Gail | 63. Marnell, Jill |
| 32. Foldy, Leslie | 64. Masciola, Terry |

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| 65. Miccolis, Catherine | 86. Ross, Colette |
| 66. Miller, Laura | 87. Salsberry, Theresa |
| 67. Miller, Mark | 88. Sandor, Deanna |
| 68. Mobley, Renee | 89. Satterlee, S. Annette |
| 69. Moring, Sandalee | 90. Schumacher, MaryJo |
| 70. O'Donnell, Kathleen | 91. Segundo-Grammer, Penny |
| 71. Ogle, Rebecca | 92. Seymour, Rosina |
| 72. Oglesby, Kelly | 93. Silva, Marta |
| 73. Olhausen, Kelly | 94. Simms, Suzanne |
| 74. Osterode, Robin | 95. Stevenson, Shannon |
| 75. Ottmar, Julie | 96. Sullivan, Carolyn |
| 76. Palmer, Kelly | 97. Sutton, Doreen |
| 77. Palmer, Stacey | 98. Taylor, Catherine |
| 78. Pasewark, Helen | 99. Upham, Debra |
| 79. Platt, Jardene | 100. Vanderwalker, Courtney |
| 80. Pulsifer, Lori | 101. Voigt, Chelsea |
| 81. Reed, Traci | 102. White, Christopher |
| 82. Reinhardt, Lori | 103. Willey, Amanda |
| 83. Richards, Gene | 104. Wunsch, Kristen |
| 84. Ripple, Denice | 105. Yeager, Hope |
| 85. Roesly, Julianne | 106. Zoller, Amy |

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5) CERTIFICATION AND ELIGIBILITY

5-A: Review, discussion, and possible action regarding request for inactive status from the following applicants:

1. Lisa Kelly submitted a request on January 7, 2020 for her individual certification to be placed on inactive status. Staff has confirmed there are no pending complaints filed against Ms. Kelly.

It is recommended that the Board accept the inactive status requests from Lisa Kelly.

2. Jennifer Pancratz submitted a request on January 14, 2020, for her individual certification to be placed on inactive status. Staff has confirmed there are no pending complaints filed against Ms. Pancratz.

It is recommended that the Board accept the inactive status requests from Jennifer Pancratz.

3. Kimberly Workman submitted a request on January 16, 2020 for her individual certification to be placed on inactive status. Staff has confirmed there are no pending complaints filed against Ms. Workman.

It is recommended that the Board accept the inactive status requests from Kimberly Workman.

4. Laurie Brinkman submitted a request on January 29, 2020 for her individual certification to be placed on inactive status. Staff has confirmed there are no pending complaints filed against Ms. Brinkman.

It is recommended that the Board accept the inactive status requests from Laurie Brinkman.

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6) ADMINISTRATIVE ISSUES

6-A: Review, discussion and possible action regarding formation of a study group to consider revisions to ACJA § 7-206 concerning continuing education and qualifications for certification.

Staff will present information at the meeting.

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6) ADMINISTRATIVE ISSUES

6-B: Review, discussion, and possible action regarding request for inactive status from Terri Faust.

On January 28, 2020, Terri Faust submitted a request for her individual certification to be placed on inactive status. Staff has confirmed there are no pending complaints filed against Ms. Faust.

It is recommended that the Board accept the inactive status request from Terri Faust.